

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2022

This is to certify that:

Sugarcrm Inc.
548 Market St PMB 59423
San Francisco
California
95014-2528
USA

Holds Certificate No:

IS 792514

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2022 for the following scope:

The Information Security Management System governing the protection of SugarCRM's products, services, and departments according to the Statement of Applicability Dated 11/22/23.

For and on behalf of BSI:



Carlos Pitanga, Managing Director Assurance, Americas

Original Registration Date: 2024-02-22

Effective Date: 2024-02-22

Latest Revision Date: 2024-02-22

Expiry Date: 2027-02-21

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Certificate No: **IS 792514**

Location	Registered Activities
Sugarcrm Inc. 548 Market St PMB 59423 San Francisco California 95014-2528 USA	ISMS Controlling location.
SugarCRM Data Center 335 Inverness Dr S Englewood Colorado 80112 USA	Co-location Data Center.
SugarCRM Romania Str. Stefan Cel Mare nr.12 Biroul nr. 7 Craiova 200130 Romania	IT.

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This certificate relates to the information security management system, and not to the products or services of the certified organization. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organization from legal obligations.

This certificate remains the property of BSI and shall be returned immediately upon request.

An electronic certificate can be authenticated [online](http://www.bsigroup.com/ClientDirectory). Printed copies can be validated at www.bsigroup.com/ClientDirectory To be read in conjunction with the scope above or the attached appendix.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
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